

W&RSETA
P O Box 9809
CENTURION
0046

Your reference	Sterna Ferreira
Our reference	HWSETA

Date: 31/08/20107

Lungile Ndlovu
Khanyanjalo Consulting CC
16 School Road
Pinetown
3610

Dear Dr Ndlovu

LEARNING PROGRAMME APPROVAL

With reference to the above, please be advised that the Wholesale and Retail Sector Education and Training Authority, Qualifications and Quality Assurance Unit, evaluated the submitted learning programme and confirms that the learning programme sufficiently address the requirements with regard to the following qualification:

Qualification Title	NC: W&R Operations
SAQA Qualification Code	58206
Learnership Code	27Q270014551202
Specialisation Linked to this qualification	Chainstore Operations

	ID	UNIT STANDARD TITLE	PRE-2009 NQF LEVEL	NQF LEVEL	CREDITS
Core	117887	Complete basic business calculations	Level 2	NQF Level 02	5
Core	114895	Define the core concepts of the wholesale and retail environment	Level 2	NQF Level	10

Board: Pearl Maphoshe (*Chairperson*), Michael Lawrence, Sizakele Moloko, Reggie Sibiyi, Isaac Motaung, Margaret Bango, Ivan Molele, Phillemon Sito, Mike Tau, Nat Kettlele, Thami Skenjana, Sibusiso Busane.

				02	
Core	114903	Interact with customers	Level 2	NQF Level 02	8
Fundamental	119463	Access and use information from texts	Level 2	NQF Level 02	5
Fundamental	9009	Apply basic knowledge of statistics and probability to influence the use of data and procedures in order to investigate life related problems	Level 2	NQF Level 02	3
Fundamental	7480	Demonstrate understanding of rational and irrational numbers and number systems	Level 2	NQF Level 02	3
Fundamental	9008	Identify, describe, compare, classify, explore shape and motion in 2-and 3-dimensional shapes in different contexts	Level 2	NQF Level 02	3
Fundamental	119454	Maintain and adapt oral/signed communication	Level 2	NQF Level 02	5
Fundamental	119460	Use language and communication in occupational learning programmes	Level 2	NQF Level 02	5
Fundamental	7469	Use mathematics to investigate and monitor the financial aspects of personal and community life	Level 2	NQF Level 02	2
Fundamental	9007	Work with a range of patterns and functions and solve problems	Level 2	NQF Level 02	5
Fundamental	119456	Write/present for a defined context	Level 2	NQF Level 02	5
Elective	114894	Process payment at a Point of Sales (POS)	Level 2	NQF Level 02	10
Elective	114889	Record transactions	Level 2	NQF Level 02	8

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Elective	114906	Mark merchandise and maintain displays	Level 2	NQF Level 02	10
Elective	114891	Count stock for a stock-take	Level 2	NQF Level 02	5
Elective	114912	Maintain a safe and secure wholesale and retail environment	Level 2	NQF Level 02	10
Elective	114902	Operate a computer in a Wholesale/Retail outlet	Level 2	NQF Level 02	6
Elective	114911	Resolve customer queries / complaints	Level 3	NQF Level 03	8
Elective	114893	Pack customer purchases at point of sales	Level 2	NQF Level 02	3
Elective	114900	Sell products to customers in a Wholesale and Retail outlet	Level 3	NQF Level 03	12

The learning programme approval commences as from **31/08/2017** and will be in effect until the expiry date of the qualification or the duration of **Khanyanjalo Consultings's** accreditation with HWSETA.

The W&RSETA QQA unit trusts that this information has been of assistance to you. Kindly contact the W&RSETA QQA unit should you require further information in this regard.

Kindly acknowledge receipt of this confirmation in writing.

Regards,



Inger Marrian
Manager: Qualifications and Quality Assurance

Board: Pearl Maphoshe (*Chairperson*), Michael Lawrence, Sizakele Moloko, Reggie Sibiyi, Isaac Motaung, Margaret Bango, Ivan Molele, Phillemon Sito, Mike Tau, Nat Ketele, Thami Skenjana, Sibusiso Busane.